2018 Services

The Library welcomed 297,599 residents & visitors
46,466 people participated in Library Programs
Librarians answered 107,822 reference questions

Multicultural Services
46 volunteers tutored
111 adult students from 26 countries

510K Volumes borrowed
The New York Times
451,838 Books & Media
58,994 Downloads & Databases

A DAY IN THE LIBRARY
875 People visit
145 Attend Programs
1,675 Items borrowed
313 Questions asked
100 Computer sign-ins

Asset Development
- **Staff:** 28 Librarians & Paraprofessionals (FTE)
- **Collections:** 110,681 books/39,674 e-books/20,740 media
- **Technology:** 35 public PCs/32 mobile devices (iPads, tablets)
- **Databases:** Ancestry, Lynda, Hoopla, NYT Historical, + 40 more

Years of Growth with Financial Stability
8-year Retrospective

<table>
<thead>
<tr>
<th></th>
<th>2010</th>
<th>2018</th>
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<tbody>
<tr>
<td>Visitors</td>
<td>230K</td>
<td>297K</td>
</tr>
<tr>
<td>Program Attendance</td>
<td>27K</td>
<td>46K</td>
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<tr>
<td>Municipal Appropriation</td>
<td>$2.2</td>
<td>$2.37M</td>
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<tr>
<td>Personnel Costs</td>
<td>$2.12</td>
<td>$1.5M</td>
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2019-20 GOALS - Develop/Enhance
- **re: imagine RPL** - Plan & Fund Interior Renovation
- Multi-Departmental Staff Training
- Ridgewood Community Partnerships
- Rebalance Book & Media Collections

www.ridgewoodlibrary.org